

# Outcome and Performance Measures for Dental Patients

(FY2021 Appropriation Act - Public Act 166 of 2020)

**September 30, 2021**

**Sec. 1317.** (1) From the funds appropriated in part 1 for dental programs, \$1,550,000.00 of general fund/general purpose revenue and any associated federal match shall be distributed to local health departments who partner with a qualified nonprofit provider of dental services for the purpose of providing high-quality dental homes for seniors, children, and adults enrolled in Medicaid, and low-income uninsured.

(2) In order to be considered a qualified nonprofit provider of dental services, the provider must demonstrate the following:

- (a) An effective health insurance enrollment process for uninsured patients.
- (b) An effective process of charging patients on a sliding scale based on the patient's ability to pay.
- (c) Utilization of additional fund sources including, but not limited to, federal Medicaid matching funds.

**(3) Providers shall report to the department by September 30 of the current fiscal year on outcomes and performance measures for the program under this section including, but not limited to, the following:**

- (a) The number of uninsured patients who visited a participating dentist over the previous year, broken down between adults and children.**
- (b) The number of patients assisted with health insurance enrollment, broken down between adults and children.**
- (c) A 5-year trend of the number of uninsured patients being served, broken down between adults and children.**
- (d) The number of unique patient visits by center.**
- (e) The number of unique Medicaid or Healthy Michigan plan patients served broken down by center.**
- (f) The number of children, seniors, and veterans served broken down by center.**
- (g) The total value of services rendered by the organization broken down by center.**

(4) Within 15 days after receipt of the report required in subsection (3), the department shall provide a copy of the report to the senate and house appropriations subcommittees on the department budget, the senate and house fiscal agencies, the senate and house policy offices, and the state budget office.





**My Community Dental Centers, Inc. (MCDC) FY 2021 Boilerplate report – Sec. 1317. (1)  
September 15, 2021**

My Community Dental Centers Inc. (MCDC) is a 501(c) 3 nonprofit established to expand access to quality dental homes for vulnerable populations, including Medicaid recipients and low-income uninsured. MCDC currently operates 34 dental centers throughout the State of Michigan on behalf of local health departments. Funds appropriated in Part 1 (sec. 1317) for dental programs, \$1,550,000.00 of general fund/general purpose revenue and associated federal match, are used to support the provision of services in 17 of the MCDC dental centers. These are centers that were newly established in Fiscal years 2017-2020 and provide expanded access to dental care since the funds were first appropriated. One new center was added in September of 2020 located in Bay City. Note that there is a considerable time period from the point of working with a local health department who expresses interest in expanding access to dental care for the underserved in a partnership with MCDC to the establishment of an operational dental center, fully staffed and delivering care to Medicaid and low-income uninsured. The following centers were established with the support of state general fund/general purpose revenue:

|                    |                     |                  |
|--------------------|---------------------|------------------|
| Allegan 2017       | Coldwater 2017      | Sandusky 2018    |
| Howell 2017        | Saginaw 2017        | Flint 2018       |
| Ionia 2017         | Warren 2017         | Grand Haven 2018 |
| Cedar Springs 2017 | Engadine 2017       | Walker 2019      |
| Roscommon 2017     | Battle Creek 2018   | Bay City 2020    |
| Sturgis 2017       | Detroit (SVDP) 2018 |                  |

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**My Community Dental Centers**

3890 Charlevoix Road, Suite 300, Petoskey, MI 49770  
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TIN: 30-0393232 | NPI: 1700072543



MCDC works closely with our health department partners to provide health insurance enrollment assistance. Fortunately, there have been significant improvements in recent years in Michigan's on-line enrollment system, MI Bridges. MCDC has systems in place to inform and assist persons who are uninsured and may be eligible for Medicaid. Information regarding the Michigan Medicaid Program is listed on the MCDC website, with a link to the State of Michigan portal to apply for benefits. Staff in MCDC centers are trained to inform persons who are uninsured that they may be eligible for Medicaid or the Healthy Michigan Plan. Information about Medicaid and Healthy Michigan Program is available and provided to patients. If a patient is unable to enroll via the state's online system, they are referred to our health department partners for one on one assistance. Unfortunately, MCDC data systems are not linked to health department data, therefore we are unable to report on total patients assisted with health insurance enrollment. We are confident that this assistance is being provided and persons eligible for state assistance are being directed to appropriate resources. MCDC also has My Dental Plan (MYDP) a self-funded program which provides a sliding fee schedule (discount on the cost of care) based on the patients household income and family size using the Federal Poverty Level Determination. Information regarding MYDP is also available on the MCDC website and via printed materials. MCDC is also pleased to offer dental care for our Veterans at reduced rates.

Through contractual arrangements with local health departments to provide dental services on their behalf, MCDC is able to obtain federal Medicaid matching funds for dental services provided to Adults enrolled in the traditional fee for service program. This report contains the following outcomes and performance measures for the program (see Appendix A for data tables). Note, due to the timing of the compilation of this report FY 2021, it is for 11 months, October 1, 2020 and ending August 31, 2021.

Children are defined as age 20 and younger. Seniors are defined as over age 60.

- a. The number of uninsured patients who visited a participating dentist (one of the 17 MCDC centers supported by state funding) for Fiscal Year 2021– Table 1

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- b. The number of patients assisted with health insurance enrollment – MCDC works with health department partners of individualized enrollment assistance. Specific numbers are not available.
- c. A 5-year trend of the number of uninsured patients being served, broken down by children and adults Table 2
- d. The number of unique (unduplicated) patient visits by center FY 2021– Table 3
- e. The number of unique Medicaid and Healthy Michigan Plan patients served broken down by center FY 2021 – Table 4
- f. The number of children, seniors and veterans served broken down by center FY2021– Table 5

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# Appendix A



## Uninsured Patient Data

Table 1

| FY2021             |              |
|--------------------|--------------|
| Center             | Total        |
| ALLEGAN            | 162          |
| BATTLE CREEK       | 114          |
| BAY CITY           | 110          |
| CEDAR SPRINGS      | 236          |
| COLDWATER          | 133          |
| DETROIT            | 125          |
| ENGADINE           | 33           |
| FLINT              | 46           |
| GRAND HAVEN        | 121          |
| HOWELL             | 126          |
| IONIA              | 137          |
| ROSCOMMON          | 216          |
| SAGINAW            | 84           |
| SANDUSKY           | 193          |
| STURGIS            | 227          |
| WALKER             | 102          |
| WARREN             | 100          |
| <b>Grand Total</b> | <b>2,155</b> |

Children are defined as age 20 and under

Adults are defined as age 21 and over



## Detail Uninsured Patient Data

Table 2

| Center               | FY 2017    | FY 2018    | FY 2019    | FY 2020    | FY2021     |
|----------------------|------------|------------|------------|------------|------------|
| <b>ALLEGAN</b>       | <b>230</b> | <b>272</b> | <b>242</b> | <b>172</b> | <b>162</b> |
| Adult                | 218        | 257        | 219        | 162        | 151        |
| Children             | 12         | 15         | 23         | 10         | 11         |
| <b>BAY CITY</b>      |            |            |            |            | <b>114</b> |
| Adult                |            |            |            |            | 107        |
| Children             |            |            |            |            | 7          |
| <b>BATTLECREEK</b>   |            | <b>73</b>  | <b>68</b>  | <b>72</b>  | <b>110</b> |
| Adult                |            | 67         | 60         | 62         | 105        |
| Children             |            | 6          | 8          | 10         | 5          |
| <b>CEDAR SPRINGS</b> | <b>75</b>  | <b>244</b> | <b>278</b> | <b>224</b> | <b>236</b> |
| Adult                | 66         | 222        | 246        | 201        | 216        |
| Children             | 9          | 22         | 32         | 23         | 20         |
| <b>COLDWATER</b>     | <b>196</b> | <b>268</b> | <b>214</b> | <b>194</b> | <b>133</b> |
| Adult                | 184        | 248        | 197        | 179        | 123        |
| Children             | 12         | 20         | 17         | 15         | 10         |
| <b>DETROIT</b>       |            | <b>70</b>  | <b>106</b> | <b>58</b>  | <b>125</b> |
| Adult                |            | 68         | 100        | 54         | 124        |
| Children             |            | 2          | 6          | 4          | 1          |
| <b>ENGADINE</b>      | <b>26</b>  | <b>20</b>  | <b>23</b>  | <b>30</b>  | <b>33</b>  |
| Adult                | 26         | 20         | 23         | 30         | 31         |
| Children             |            |            |            |            | 2          |
| <b>FLINT</b>         |            | <b>35</b>  | <b>45</b>  | <b>40</b>  | <b>46</b>  |
| Adult                |            | 35         | 44         | 37         | 44         |
| Children             |            |            | 1          | 3          | 2          |
| <b>GRAND HAVEN</b>   |            |            | <b>106</b> | <b>149</b> | <b>121</b> |
| Adult                |            |            | 103        | 139        | 116        |
| Children             |            |            | 3          | 10         | 5          |
| <b>HOWELL</b>        | <b>114</b> | <b>231</b> | <b>236</b> | <b>173</b> | <b>126</b> |
| Adult                | 109        | 222        | 226        | 168        | 117        |
| Children             | 5          | 9          | 10         | 5          | 9          |
| <b>IONIA</b>         | <b>29</b>  | <b>136</b> | <b>136</b> | <b>124</b> | <b>137</b> |
| Adult                | 25         | 125        | 122        | 104        | 121        |
| Children             | 4          | 11         | 14         | 20         | 16         |
| <b>ROSCOMMON</b>     | <b>395</b> | <b>413</b> | <b>343</b> | <b>295</b> | <b>216</b> |
| Adult                | 373        | 396        | 333        | 288        | 209        |
| Children             | 22         | 17         | 10         | 7          | 7          |
| <b>SAGINAW</b>       | <b>66</b>  | <b>130</b> | <b>147</b> | <b>110</b> | <b>84</b>  |
| Adult                | 64         | 124        | 140        | 106        | 82         |
| Children             | 2          | 6          | 7          | 4          | 2          |
| <b>SANDUSKY</b>      |            | <b>48</b>  | <b>211</b> | <b>201</b> | <b>193</b> |
| Adult                |            | 46         | 200        | 188        | 182        |
| Children             |            | 2          | 11         | 13         | 11         |
| <b>STURGIS</b>       | <b>211</b> | <b>347</b> | <b>349</b> | <b>221</b> | <b>227</b> |
| Adult                | 192        | 324        | 316        | 199        | 189        |
| Children             | 19         | 23         | 33         | 22         | 38         |
| <b>WALKER</b>        |            |            | <b>61</b>  | <b>94</b>  | <b>102</b> |
| Adult                |            |            | 56         | 87         | 93         |
| Children             |            |            | 5          | 7          | 9          |
| <b>WARREN</b>        | <b>102</b> | <b>221</b> | <b>199</b> | <b>136</b> | <b>100</b> |
| Adult                | 100        | 211        | 187        | 128        | 97         |
| Children             | 2          | 10         | 12         | 8          | 3          |

|                        | FY 2017      | FY 2018      | FY 2019      | FY 2020      | FY2021       |
|------------------------|--------------|--------------|--------------|--------------|--------------|
| <b>All IGT Centers</b> | <b>1,444</b> | <b>2,508</b> | <b>2,764</b> | <b>2,293</b> | <b>2,265</b> |
| Adult                  | 1,357        | 2,365        | 2,572        | 2,132        | 2,107        |
| Children               | 87           | 143          | 192          | 161          | 158          |

Children are defined as age 20 and under  
Adults are defined as age 21 and over



## Unique Patient Data

Table 3

| FY 2021       |                 |
|---------------|-----------------|
| Center        | Unique Patients |
| ALLEGAN       | 2,542           |
| BATTLE CREEK  | 1,617           |
| BAY CITY      | 1,604           |
| CEDAR SPRINGS | 2,867           |
| COLDWATER     | 2,197           |
| DETROIT       | 2,341           |
| ENGADINE      | 170             |
| FLINT         | 1,558           |
| GRAND HAVEN   | 1,735           |
| HOWELL        | 2,068           |
| IONIA         | 2,072           |
| ROSCOMMON     | 1,689           |
| SAGINAW       | 2,429           |
| SANDUSKY      | 2,132           |
| STURGIS       | 2,184           |
| WALKER        | 1,675           |
| WARREN        | 1,356           |
| <b>Total</b>  | <b>28,291</b>   |



## Medicaid & HMP Data

Table 4

| FY 2021            |                       |               |               |
|--------------------|-----------------------|---------------|---------------|
| Center             | Healthy Michigan Plan | Medicaid      | Grand Total   |
| ALLEGAN            | 393                   | 539           | 932           |
| BATTLE CREEK       | 376                   | 509           | 885           |
| BAY CITY           | 393                   | 683           | 1,076         |
| CEDAR SPRINGS      | 535                   | 679           | 1,214         |
| COLDWATER          | 559                   | 694           | 1,253         |
| DETROIT            | 458                   | 1,001         | 1,459         |
| ENGADINE           | 23                    | 36            | 59            |
| FLINT              | 375                   | 849           | 1,224         |
| GRAND HAVEN        | 509                   | 682           | 1,191         |
| HOWELL             | 478                   | 860           | 1,338         |
| IONIA              | 454                   | 659           | 1,113         |
| ROSCOMMON          | 464                   | 451           | 915           |
| SAGINAW            | 638                   | 884           | 1,522         |
| SANDUSKY           | 525                   | 811           | 1,336         |
| STURGIS            | 339                   | 389           | 728           |
| WALKER             | 405                   | 521           | 926           |
| WARREN             | 262                   | 686           | 948           |
| <b>Grand Total</b> | <b>6,793</b>          | <b>10,250</b> | <b>17,043</b> |





## Demographic Data

Table 5

| FY2021        |              |              |            |
|---------------|--------------|--------------|------------|
| Center        | Children     | Seniors      | Veterans   |
| ALLEGAN       | 650          | 570          | 44         |
| BATTLE CREEK  | 376          | 254          | 59         |
| BAY CITY      | 244          | 209          | 64         |
| CEDAR SPRINGS | 931          | 412          | 63         |
| COLDWATER     | 406          | 351          | 44         |
| DETROIT       | 507          | 357          | 38         |
| ENGADINE      | 36           | 55           | 6          |
| FLINT         | 184          | 186          | 32         |
| GRAND HAVEN   | 258          | 234          | 56         |
| HOWELL        | 405          | 265          | 46         |
| IONIA         | 504          | 260          | 37         |
| ROSCOMMON     | 296          | 409          | 60         |
| SAGINAW       | 475          | 392          | 43         |
| SANDUSKY      | 408          | 353          | 50         |
| STURGIS       | 860          | 279          | 35         |
| WALKER        | 493          | 183          | 44         |
| WARREN        | 198          | 222          | 36         |
| <b>TOTAL</b>  | <b>7,231</b> | <b>4,991</b> | <b>757</b> |